## Sefton@Work Employer Feedback Questionnaire Results

Sefton@Work regularly ask our Employers about their experience of our Free Recruitment Service. Here is a summary of the results for March 2023

If you want recruitment support contact elt@sefton.gov.uk

45%

of respondants are a small business with less than 250 staff

100%

Said they found our **Employer Liaison Team** were helpful, polite and professional

36% of you have used our service before

"I feel like the service provided was excellent and it massively helped with our recruitment."

N/A 36.4%

"We really struggle with filling our vacancies and your staff always help us out with staff"

Yes 27.3%

> We always look to find other sources of support that your business may need. We asked, "Did we refer you to a partner organisation e.g. **Invest Sefton?"**

No 36.4%



















100%

Said the actions identified were carried out within agreed timescales.

"Communication is prompt, efficient and friendly. A limited choice of candidates are put forward having been prescreened which is very beneficial. My ELO will also arrange interviews with candidates if I am out of the office, which is extremely helpful."

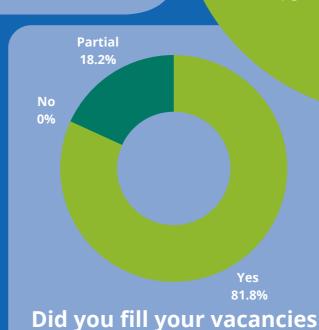
Transparency and communication with my Employer Liaison Officer a was really affective. She also provided us with space to hold interviews in her office

95%

Said the actions agreed were carried out to their satisfaction.

100%

of you said you were treated fairly and without discrimination















with our support?





### Sefton@Work

### Want to speak to us? Call 0151 934 2875

Would you recommend Sefton@Work to a colleague or other businesses to help with their recruitment needs?

# Would you consider using Sefton@Work again?

100% Said

The support has saved a lot of time having to read through unsuitable CVs from Indeed. Candidates attend interviews (not always a given) knowing what the job entails and are (mostly) enthusiastic to commit to working here

We really struggle with filling so of are vacancies and your staff always help us out with staff



We have managed to recruit a few new starters. We tend to be looking for specific skills, but this has worked in a few situations















